

# ImpactConnect Hosted PBX Features

The ImpactConnect Hosted PBX Features professionalize your phone system and strengthen your business communications to support your success.

*Utilize the ImpactConnect Hosted PBX Features to amplify your ImpactConnect Hosted PBX service!*

- ✓ Professionalize your phone system
- ✓ Manage incoming and outgoing calls
- ✓ Stay connected
- ✓ Save time and money



## Introducing the ImpactConnect Hosted PBX App












Free and easy-to-download, the ImpactConnect Hosted PBX App for Apple and Android devices provides access to your ImpactConnect Hosted PBX service from your smartphone or tablet!

With convenient calling, advanced features, and personalization options, the ImpactConnect Hosted PBX Mobile App keeps you connected.










## Elevate your business communications with the ImpactConnect Hosted PBX Features

### Take your business to the next level

- |   |   |  |   |
|---|---|--|---|
|  Company phone number      |  Mobile App    |  Extension Number |  Corporate Directory |
|  Auto Attendant            |  Music on Hold |  Toll Free Number |  Line Number Porting |
|  Additional Virtual Number |  Busy Lamp     |  Broadcast Paging |   |

### Quickly place outgoing calls

- |   |   |  |  |
|---|---|--|--|
|  Line ID Blocking  |  Personal Phone List |  Remote Office                      |  Speed Dial |
|  Dynamic Call Park |  Call Recording      |  Call Transfer (Announce and Blind) |  |


### Easily dial and utilize extensions

- |   |   |   |  |
|---|---|---|--|
|  Extension Dialing |  E911 Service        |  Ext2Ext Calls       |  External Call Transfer |
|  Local Calls       |  Long Distance Calls |  International Calls |  |











# ImpactConnect

## Hosted PBX Features










### Always know who is calling with caller ID

- |   |  |   |   |
|---|--|---|---|
|  Caller ID with Name |  Caller ID Blocking |  Calling Name Delivery/Retrieval |  Calling Number Delivery |
|---|--|---|---|




### Manage incoming calls to save time and money

- |   |   |   |  |
|---|---|---|--|
|  Anonymous Call Rejection                |  Call Forwarding                   |  Do Not Disturb            |  Call Waiting |
|  Intercom                                |  Hunt Groups                       |  Simultaneous Ring         |  |
|  Selective Call Acceptance and Rejection |  Custom Call Routing Date and Time |  Delayed Simultaneous Ring |  |


### Organize and prioritize your voicemail

- |  |   |  |  |
|--|---|--|--|
|  Voicemail Email Management |  Busy/No Answer Conditions |  Voice Portal                 |  |
|  Greetings                  |  Message Waiting Indicator |  Voicemail Distribution Lists |  |
|  Personalized Greetings     |  Operator Forward          |  Caller Transfer to Attendant |  |



### Handle your business calls from anywhere at anytime

- |   |  |  |   |
|---|--|--|---|
|  Automatic Callback/Redial |  Last Number Redial     |  Distinctive Ring |  Direct Voicemail Transfer |
|  Picktrieve                |  Call Hold and Retrieve |  Call Return      |   |

### Stay connected with those inside and outside your business

- |   |  |  |  |
|---|--|--|--|
|  Three-Way Calling |  |  |  |
|---|--|--|--|

### Simplify call center management

- |  |   |  |  |
|--|---|--|--|
|  Listen |  Barge |  |  |
|--|---|--|--|

Check out the innovative ImpactConnect Hosted PBX Features to experience the advantages of ImpactConnect Hosted PBX!

#### INNOVATIVE SOLUTIONS. CUSTOMER SATISFACTION. MEANINGFUL SAVINGS.

Our commitment to our customers is the foundation of our success, and we take it very seriously.



Scan code to learn more.

Every Impact Telecom customer receives our commitment to:

- Listen before we act.
- Verify before we execute.
- Leverage proven technologies.
- Ensure the highest level of quality.
- Respond promptly to inquiries.
- Develop solutions that make sense for our customers.

[www.impacttelecom.com](http://www.impacttelecom.com)

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