

Hosted Call Recording

ImpactConnect Hosted PBX



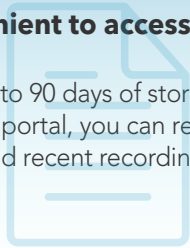
Easily record important phone conversations for future reference

With simple star code and web portal activation, Hosted Call Recording efficiently records your important phone conversations so you can access key details from meetings and calls after you hang up!

Hosted Call Recording is an add-on feature for ImpactConnect Hosted PBX, improving productivity and supporting customer objectives.

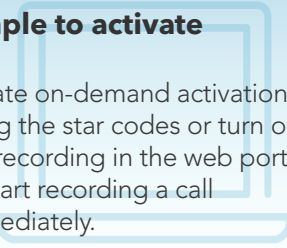
Convenient to access

With up to 90 days of storage in the web portal, you can review or download recent recordings.



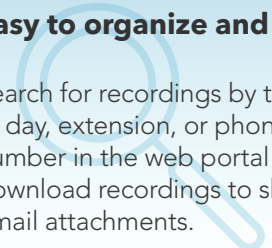
Simple to activate

Initiate on-demand activation using the star codes or turn on call recording in the web portal to start recording a call immediately.



Easy to organize and share

Search for recordings by the time of day, extension, or phone number in the web portal and download recordings to share as email attachments.



✓ Record inbound and outbound phone calls

✓ Securely store recordings for up to 90 days in the web portal

✓ Download recordings to share as email attachments

✓ Use from your desk phone, web portal, or your Mobile App

✓ 2GB of storage per user across the domain*

✓ Ideal for training, call center environments, and knowledge workers

✓ Recordings available as .WAV files

✓ Continuous and on-demand recording available

✓ No additional equipment needed



Now available with your ImpactConnect Hosted PBX Mobile App!

Record calls using your Mobile App even when you're away from the office. Perfect for business trips or when you're working from home!

* 2GB of storage is allocated across the domain per call recording user. Default storage is distributed as 2X how many call recording users you have. Additional storage is available for a fee.

Impact Telecom

Impact Telecom delivers effective telecommunications solutions to businesses and consumers in the US and Canada and carriers around the world. With a focus on providing progressive cloud-based unified communications services to business customers, Impact Telecom's product portfolio includes a range of flexible, portable and easy-to-use voice and messaging services. Our core infrastructure, which carries billions of minutes and messages each month, features a state-of-the-art class IV and V enabled VoIP network as well as one of the largest implementations of an IP-based network connected to a nationwide Feature Group D (FGD) network.

INNOVATIVE SOLUTIONS. CUSTOMER SATISFACTION. MEANINGFUL SAVINGS.

Our commitment to our customers is the foundation of our success, and we take it very seriously.

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